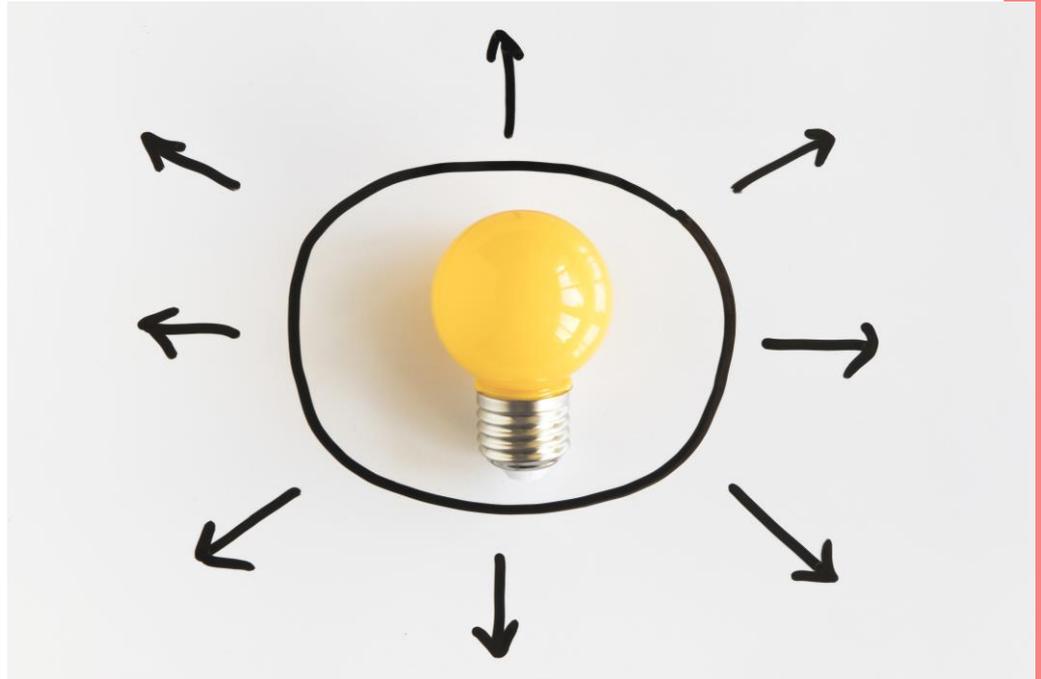# CRITICAL & CREATIVE THINKING SKILLS

DURATION: 2 Days

COURSE OVERVIEW

Most people, once they leave the formal education system, do not focus on any further learning or on continuing to develop their thinking skills. As their careers progress, they become more expert in a few things, but less capable in dealing with or understanding things outside their domain of expertise. Research shows that most people only use a fraction of their cognitive abilities yet the ongoing exercise of the brain function can reduce mental debilitation throughout life.

This challenging, but entertaining course, revisits many of the thinking skills that lie dormant in the average person. The course explores various kinds of individual and group problem solving approaches and various thinking styles.

Delegates will go away with a fresh outlook on organisational problem solving, and be motivated to expand their cognitive horizons

TARGET AUDIENCE

- Executives
- Senior Executives
- Managers
- Senior Managers
- HR Management

LEARNING OUTCOME

- Understand the systematic process of problem solving
- Define the issue as a starting point for your project
- Focus on the "drivers" behind your issue
- Know how to apply specific techniques, such as brainstorming, root cause analysis, and SWOT
- Know how to test your proposed solutions before submission to the client
- Know how to present viable solutions for solving critical problems

DELIVERY METHODOLOGY

- Presentations and Lectures   30%
- Group Discussions   30%
- Group Exercises   40%

COURSE OUTLINE

- How does critical & creative thinking work?
- Techniques to define and describe problems
- Root causes and differentiate between problems and symptoms
- Tools and techniques that consultants can use during the problem-solving life cycle
- Framework for managing issues and problems – from identification to resolution
- The problem-solving process
- Various problem-solving techniques and apply these in solving business problems
- Thinking models and practise exercises to help in thinking outside-the-box and generate a larger solution space
- Creativity and blocks to creativity
- How to arrive at objective, well-reasoned decisions in a reasonable time?